COVID-19 Safety Protocol Attendee FAQ

Official O&M and Safety Conference COVID-19 Safety Policy: All participants, including attendees, exhibitors, speakers, sponsors, and staff will need to provide proof of COVID-19 vaccination. If individuals have a medical or religious exemption, proof of negative COVID-19 test will be accepted. Testing must be conducted within one day for an antigen test and within two days for a PCR test prior to entry into an event. The official start of the conference is Tuesday. March 8 at 7:30 am.

PROOF OF COVID-19 VACCINATION

If you are providing proof of vaccination, please follow the steps below. You can start this process at any time before the conference. *If you are providing proof of negative COVID-19 test, skip to the next section.*

Step 1: Download and create CLEAR app account

1. Use the QR code to download the CLEAR app and tap on the white Health Pass tile.

   a. Select "Have a Code?" and enter the code **EFATTENDEE304**

2. Tap "Enroll or verify you're in CLEAR" to create your CLEAR member account

   a. **New to CLEAR?** When prompted, enter your email, phone number, and have your gov't issued photo ID ready to complete enrollment.

   b. **Already have the CLEAR app?** Use the email address associated with your account and snap a quick selfie to verify your identity

3. Continue to follow prompts on the Entry Requirements page to securely confirm your proof of vaccination.

Once your vaccination record has been uploaded to the platform, it can typically take up to 30 minutes for your status to be verified if you are a new user.

Step 2: Within 24 hours before picking up your badge, complete your Health Pass for faster entry at check-in

1. Open the CLEAR app and tap on the white Your Pass tile

2. Confirm your identity with a quick selfie

3. Tap "Open Health Pass" to get your result.

Note, each day of the event you will be required to complete a brief symptom health check before entering the event space. **Green means you're good to go!**

CLEAR Health Pass is a free feature in the CLEAR app that provides an easy way to complete health screenings for a safer, easier return to what you love. After a quick one-time enrollment, you'll follow instructions to comply with health requirements set forth by the event organizers.
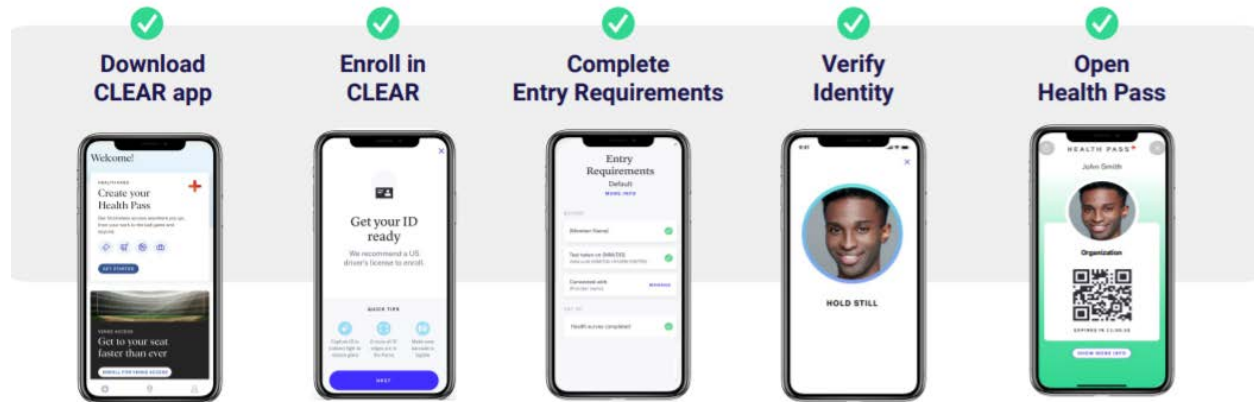
When I arrive onsite who do I show my completed Green (go-to-go) Health Pass?
Located near registration (by Windsor Lawn) there will be a COVID-19 Help Desk checkpoint. For those who have completed these steps, you can bypass this checkpoint by having your device open to the completed health pass screen. Staff will then give you the okay to pick up your badge.

PROOF OF NEGATIVE COVID-19 TEST

If you are providing proof of a negative COVID-19 test, please review the details below.

As stated, as part of ACP's conference COVID-19 safety protocols, if individuals have a medical or religious exemption, proof of negative COVID-19 test will be accepted. If you have additional questions, please contact Stephanie German sgerman@cleanpower.org directly.

Testing must be conducted within one day for an antigen test* and within two days for a PCR test prior to entry into the event. The official start of the conference is Tuesday, March 8 at 7:30 am.
*Please note: At-home testing kits will not be accepted.

Entry Date	Antigen dated on or after	PCR dated on or after
March 7	March 6	March 5
March 8	March 7	March 6
March 9	March 8	March 7
March 10	March 9	March 8

When I arrive onsite where should I go for screening?
Located near registration (by the Windsor Lawn) there will be a COVID-19 Safety Protocol Help Desk checkpoint. You should be prepared to show ID and proof of negative COVID-19 test.

What proof of a negative COVID-19 test will be accepted?
Must include registrant's name, type of test performed, and a negative test result. A date/time stamped printed document from the test provider or lab, or an electronic test result displayed on a phone or device from test provider or lab is acceptable.

Will onsite testing be available to attendees?
No, however, there is a limited supply of rapid antigen tests available on a first-come-first-served basis, upon request, if needed for entry into the event. You can visit San Diego County testing sites.

How can I complete the daily health surveys?
To complete the daily health surveys, it is recommended that you download the CLEAR app. Attendees who are *not* submitting a vaccination record through the app can bypass that section to complete the daily health screenings by using event code EFATTENDEE700. If you are having trouble, stop by the COVID-19 Safety Protocol Help Desk

HAVING TROUBLE WITH THE CLEAR APP?

I'm vaccinated but I am having trouble with the CLEAR app
If you are having trouble with the CLEAR app to verify your proof of vaccination, you will have the option to validate your documents onsite at the conference. Please stop by the COVID-19 Safety Help Desk located outside of the registration area to have a member of staff validate your documents. Acceptable forms of proof are listed below.

COVID-19 vaccination record must include the name of the person vaccinated, type of WHO-approved vaccine provided, and the date the last dose was administered.

- Photo of vaccination documentation as a separate document
- Photo of vaccination documentation stored on a phone or electronic device
- Documentation of vaccination from a healthcare provider

How do I get in touch with CLEAR?
For general questions, you can visit www.clearme.com/support. You can also contact our Member Care team by opening the CLEAR app and tapping "Get in Touch" at the bottom of the home screen or by calling 1-855-CLEARME (253-2763).

Have a question we didn't cover? Please reach out to Stephanie German sgerman@cleanpower.org